

FAQs

What is O-Guard?

- O-Guard is a urethane film that comes in rolls and can be applied to any stone surface to protect it. It is also liquid impermeable but gas permeable. This means that liquids cannot penetrate the film, but gas can so that your stone can breathe.

Why O-Guard?

- No sealer in the market can protect your counter from staining or etching. When using O-Guard, you ensure that your counter will not stain or etch. Furthermore, O-Guard will protect your counter from scratches, stun marks and chips.

What will O-Guard protect my counter against?

- O-Guard is guaranteed to protect your counters against etches and stains. It will also offer protection against scratches, chips and stun marks. Do keep in mind that we recommend that you use a cutting board as knives may cut through the film.

What chemicals can I use to clean a surface protected with O-Guard?

- We recommend that you use non-abrasive soaps that are suitable for stone or glass. O-Guard is quite resistant to chemicals, but using stone safe soaps will ensure you safely maintain the surface. We highly recommend using O Soap which you can purchase directly from us.

Is the O-Guard heat resistant?

- O-Guard is very heat resistant, but we strongly discourage you from putting pots directly from the stove onto the O-Guard or applying any high heat source to the film. You can, however, use hot water or a hair dryer to heat the film in order to remove scratches.

Can I install O-Guard outdoors?

- Absolutely! O-Guard is UV safe and will not turn yellow. You can expect it to last for years outside. In order to lengthen its usable lifespan, it's best to cover the surface in the winter, and to protect it from direct sunlight as you would with a wooden surface.

How long will the O-Guard last?

- The longevity of O-Guard depends on the surface it is installed in, the traffic it is subject to and the use of the surface it is installed on. In a residential setting it will last an average of 5-6 years, but up to 10 years if it's not a highly used surface. Bars tend to need replacement anywhere between 1-3 years after installation. Hotels can expect the surfaces to last anywhere between 6-10 years if properly maintained.

How do I maintain O-Guard?

- Maintain your O-Guard like you would maintain your stone surface. Clean it regularly with non-abrasive stone safe soaps and do a final buffing with a microfiber towel. We highly recommend using our O Soap.

Does the O-Guard installation have a smell or create VOCs?

- The installation process for O-Guard is completely odorless and environmentally friendly.

How long after installation can I use my counter?

- Counters can be used 2 hours after installation, but we recommend that you wait at least 24 hours. It takes approximately 72 hours for the product to fully cure on a stone surface.

How long does it take to install the O-Guard?

- The length of installation depends largely on the size of the surface the O-Guard is being applied to, as well as the shape it has. It will take our team at least half a day to apply it on most counters, but can take up to one full day. Remember that some waiting is needed to allow the O-Guard to settle and be able to trim the edges safely.

What finishes is the O-Guard available in?

- The O-Guard comes in two finishes, shiny and matte. Shiny O-Guard gives a high polished finish whereas matte gives it a honed look.

Does the O-Guard wrap around the edge of the stone?

- The O-Guard does not wrap around the edges. Generally speaking, damage happens on the top surface and not on the edges. Furthermore, given the irregularities of counter edges, wrapping it around edges could cause some issues that would interfere with the effectiveness of the O-Guard.

Does O-Guard peel?

- O-Guard will never peel without human intervention. When properly installed you can expect the O-Guard to stay in place and not peel. The most problematic areas are usually bars which see high traffic and where people may try to peel it back. There are specific procedures to remove the O-Guard from a stone surface without damage.